

Terms and Conditions for My Play Game Service

Article 1 [Purpose]

The purpose of these terms and conditions is to set out the rights and obligations between the company and users and all necessary matters in relation to the use of game services (hereinafter referred to as "services") provided by MYPLAY FOR ASIA PTE. LTD.(hereinafter referred to as the "Company").

Article 2 (Definition of Terms)

1. The definitions of terms used in these terms and conditions are as follows.

(1) "Game service" means all game services provided by the company to members regardless of the implemented terminal (including various wired and wireless devices such as PC, TV, smart phone, PDA, tablet, portable terminal, etc.) .

(2) "Member" means a person who has access to the company's game service, agrees to these terms and conditions and personal information handling policy, and is entitled to use the game service provided by the company.

(3) "Customer" refers to a person who has downloaded an application from an App Store Market operated by an App Store Operator or a Platform Operator in order to use the services provided by the Company.

(4) "Terminal" refers to wired and wireless devices such as PCs, TVs, smartphones, PDAs, tablets, and portable game consoles that can use the service.

(5) "Application" means all programs that can use the services provided by the company.

(6) "App store (open market) operator" refers to an open market operator that allows users to download applications provided by the company and make in-app payments.

(7) "ID" means a combination of letters and numbers determined by the member and approved by the company for identification of the member and use of game services.

(8) "Password" means a combination of letters or numbers that the member determines and manages secretly in order to confirm that the member is a member that matches the account (ID) given to the member and to protect the member's information and rights and interests.

(9) "Account information" refers to general information provided by the member to the company, such as the member's ID (ID), password, and name, as well as generated information such as game use information and payment status.

(10) "Character" refers to game data that a member selects and controls according to the method provided by the company in the game world for the use of game services.

(11) "Contents" refers to items, etc., created by the company for use in the service.

(12) "Paid content" means content that users purchase through In-App payment in order to enjoy a specific effect or efficacy in using the service.

(13) "Free content" means content that a user does not directly purchase from the service for a fee, but receives a gift from another user or obtains content for free while using the service.

(14) "In-App Purchase" refers to a payment act to purchase paid content within the application.

(15) "Paid service" is a service that a member can use after purchasing for a fee through the payment method provided by the company, and each service can be provided as follows.

① Flat rate: A service that can be used for the period corresponding to the fee after paying the fee set in advance by the company based on a certain period

② Game item: A service that can be used by paying the company's set fee as an item item such as a tool that can be used in the game, a thing that grants or improves specific abilities, and a virtual graphic icon representing a member

③ Other rate system: Services that can be used by paying a fee specially set according to the company's operating policy

(16) "Cash Item" means virtual data used to use or purchase paid or free services within the game service.

(17) "Automatic payment" means a payment method that automatically purchases paid services with payment information such as payment method entered by the member at regular intervals.

(18) "Posts" means all information made up of texts, documents, pictures, voices, images, or combinations thereof posted on the game service by the member when using the game service.

2. Definitions of terms use in these Terms and Conditions shall be as stipulated in the relevant laws, except as provided in Paragraph 1 above. What is not stipulated in the relevant laws and regulations is subject to general commercial practices.

Article 3 (Provision of Company Information, etc.)

The company posts the following items on the initial screen of the service or on the company's website so that users can easily understand them. However, these terms and conditions and privacy policy can be viewed by users through the connection screen.

1. Trade name and name of representative
2. Address of the business office (including the address where user complaints can be handled) and e-mail address
3. Phone number
4. Business registration number, mail-order business report number
5. Privacy Policy
6. Terms of Service

Article 4 (Effect and Change of Terms and Conditions)

1. The company takes effect by notifying users of these terms and conditions by posting them on the company's website or through the connection screen in the application for service use.

2. In order to change relevant laws or to improve the rights and obligations of users, the Company shall comply with the related laws and acts. These Terms and Conditions may be changed to the extent that they do not violate relevant laws. From 7 days before the effective date to the elapse of a certain period of time after the application date has elapsed, users are notified through push notifications on the company website, official blogs for each service, or applications. However, matters that significantly affect the rights and obligations of users will be notified 30 days prior to the date of application.

3. Users may not agree to the changed terms and conditions, and if they do not agree to the changed terms, they may stop using the service and withdraw from the service. However, even though it is notified that if the user does not express his/her intention when the change of the terms and conditions are notified by the method of paragraph 2, he/she will be deemed to have consented. If the user continues to use the service even after the effective date of the changed terms and conditions, it is deemed to have agreed to the changed terms and conditions.

Article 5 (Operation Policy)

1. In order to protect the rights and interests of members and to maintain order in the game world, the company sets out the specific scope of these terms and conditions necessary for the application of these terms and conditions and sets the specific scope of the delegated matters as the game service operation policy (hereinafter referred to as the "operation policy"). can be determined.

2. The company must notify the members of the operation policy by posting it on the game initial screen or the game service homepage, or providing it through the connection screen so that the members can know.

3. In the case of revision of the operating policy that has the same effect as bringing a material change to the member's rights or obligations or changing the terms and conditions, the procedure of Article 4 shall be followed. However, if the revision of the operating policy falls under any of the following subparagraphs, it will be notified in advance by the method of paragraph 2.

(1) In the case of revising the matters delegated by the specific scope of these Terms and Conditions

(2) In case of revising matters not related to the member's rights and obligations

(3) If the contents of the operating policy are not fundamentally different from the contents set forth in these terms and conditions and the member revises the operating policy within the foreseeable range

Article 6 (Rules other than the terms and conditions)

1. The company may have separate terms of use and operating policies (hereinafter "individual game service terms, etc.") for individual game services, and if the contents conflict with these terms and conditions, the individual game service terms, etc. take precedence It's possible.

2. Regarding matters or interpretations not stipulated in these terms and conditions, individual game service terms and conditions, and information in accordance with related laws and general business practices.

Article 7 (Establishment of Use Agreement)

1. Those who wish to use the game service provided by the company must agree to the contents of these terms and conditions and apply for use by filling out the application form provided on the service initial screen or the game service website.

2. The service use contract is established with the company's approval of the application for use when the "user" installs and runs the application and agrees to these terms and conditions and the privacy policy. If the application runs normally in the terminal after the customer's application for use of the service is completed, the use of the service is deemed approved.

3. Users must enter their real name and actual information (hereinafter referred to as "real name information") when applying for or using the service. In case of falsely entering real name information or stealing another person's name, the member's rights cannot be claimed under these terms and conditions, and the company may cancel or terminate the contract of use without refund. If a user provides real-name information to a platform operator and uses the service through a platform operator, it is considered the same.

4. In the case of juveniles, they must obtain the consent of their legal representative, and the specific consent procedure is in accordance with the method provided by the company or platform operator.

Article 8 (Acceptance and Restriction of Use Agreement)

1. If a user applies for use by accurately entering real name and actual information for the information requested by the company, the company will accept the application for use unless there is a good reason. However, the company may not approve the application for use that falls under any of the following subparagraphs, or you may cancel the contract of use afterwards.

(1) In case of application for use in violation of Article 7

(2) In the event that the purchase price for the content cannot be checked due to non-payment or incorrect payment

(3) When the juvenile does not obtain the consent of the legal representative or it is impossible to confirm that the consent has been obtained

(4) When a user who has previously lost membership or who has received service use restriction (permanent restriction) according to the service operation policy applies for use

(5) In case of purchasing or using contents by unauthorized use or theft of a third party's credit card, wired/wireless phone, bank account, etc.

(6) In the case of using the service in a country other than Korea where the company has not yet decided to provide the service When it is necessary to limit the provision

(7) When applying for use for the purpose of committing an illegal act prohibited by related laws

(8) In other cases where approval is deemed inappropriate for reasons equivalent to subparagraphs 1 to 7

2. In approving the main text of Paragraph 1, the company may differentiate the use of the game service by subdividing the available range, time, number, etc.

3. If the company does not have room for service-related facilities, there is a technical or business problem, there is a failure in the service or the method of payment for the service usage fee, or if it is difficult to accept the application for use due to similar reasons, the acceptance may be withheld until the reason shall be resolved.

4. If the company does not accept or withholds the application for membership in accordance with the proviso to paragraph 1 and paragraph 3, the company shall, in principle, notify the applicant of this.

5. In relation to Paragraphs 1 and 2, the company may request the applicant for personal authentication through a specialized institution in advance or afterward.

6. The time of establishment of the contract of use pursuant to these terms and conditions shall be the time when the company marks the completion of membership registration in the application process for use.

Article 9 (Provision and Change of Member Information)

1. When a member is required to provide information to the company in accordance with these terms and conditions,

he/she must provide truthful information, and he/she is not protected against disadvantages caused by providing false information.

2. Members can view and modify their personal information at any time through the personal information management screen. However, the real name and ID required for service management cannot be modified.

3. The company may change the member's ID in the following cases, and the company notifies the member.

(1) When it is unavoidable for the company to efficiently provide more services to its members

(2) When it is necessary to integrate with other services due to the company's service operation or operation policy

(3) If there is a reason for significant change in the ID applied by other members according to related laws or the company's operating policy

4. In the event that the information entered at the time of membership application is changed, the member must make the modification online or notify the company of the change by e-mail or other means.

5. The company is not responsible for any disadvantages caused by not notifying the company of the changes in paragraph 4.

Article 10 (Protection and Management of Personal Information)

1. The company strives to protect members' personal information as stipulated by relevant laws. Relevant laws and the company's personal information processing policy apply to the protection and use of members' personal information.

2. The company's privacy policy does not apply to sites and services of third parties that are simply linked other than the company's official site.

3. The company is not responsible for any information, including the member's account information, exposed due to reasons attributable to the member.

Article 11 (Member's Account Management)

1. The company grants members a combination of letters and numbers selected by the member as an ID for the convenience of member information protection and service use guide.

2. The company performs all member management tasks such as whether the member can use the service through the account information.

3. The member is responsible for managing the member's account information and should not allow a third party to use it. Members are responsible for any damage caused by negligent management of their account information or consent to use by a third party.

4. When a member recognizes that account information is being stolen or used by a third party, the member must immediately notify the company and follow the company's instructions.

5. In the case of Paragraph 4, the company is not responsible for any disadvantages caused by the member not notifying the company or not following the company's instructions even when notified.

6. Members must change their passwords regularly, and the company allows members to change their passwords at any time if they wish.

Article 12 (Obligations of the company)

1. The company complies with relevant laws and regulations and faithfully fulfills the rights and obligations set forth in these terms and conditions.

2. If the opinions or complaints raised by members are objectively recognized as justifiable, the company must deal with them promptly within a reasonable period of time. However, if the processing takes a long time, the reason and processing schedule are separately notified to the member.

3. The company safely manages the member's personal information, including the member account, so that the member can use the service safely. not disclosed.

4. In order to provide continuous and stable service, the company may have unavoidable reasons, such as natural disasters, emergencies, technical defects and failures that are difficult to solve with current technology, when facilities or data are lost during service improvement. Every effort will be made to repair or restore it without delay.

5. The company strives to provide convenience to members in terms of procedures and contents related to contracts with members, such as the conclusion of the contract of use, change and termination of contract details, etc.

Article 13 (Responsibilities of Members)

1. Members shall not use the services provided by the company for purposes other than the intended use of the services or engage in any of the following acts.

(1) Using other people's personal information or entering false information when providing personal information to the company due to user inquiry, request for recovery and refund of paid content, or winning an event

(2) Acts that pretend to be a third person or falsely state relationships with others, steal or illegally use another user's account information, or steal someone else's credit card, wired/wireless phone, bank account, etc. purchase of content

(3) Trading or trading content such as paid content with others through services not provided by the company

(4) Using the service by copying, distributing, promoting, using commercially, or exploiting known or unknown bugs without the prior consent of the company of information obtained using the company's services or applications

(5) Using the company's services or applications to generate property benefits to oneself or others

(6) Acts that defame or cause damage to others

(7) Infringing on the company's intellectual property rights, third party's intellectual property rights, right of portrait, etc., or collecting, storing, distributing, or posting other users' personal information without the company's approval

(8) Acts of taking advantage by deceiving a third party or harming a third party by using or using services provided by the company in an unhealthy way

(9) Exchanging or posting obscene or vulgar information, or linking (links) to obscene sites, or posting unauthorized advertisements or promotional materials

(10) Inducing or participating in speculative activities such as gambling with wealth

(11) Transmitting, reaching, or distributing words, sounds, texts, images, or images that cause shame, disgust, or fear to the other party

(12) Software viruses, other computer codes, files, programs designed for the purpose of interfering with or destroying information (computer programs) whose transmission or posting is prohibited by the relevant laws and regulations, or the normal operation of computer software, hardware, and telecommunications equipment. Transmitting, posting, distributing, or using materials containing

(13) Change the application, add or insert other programs to the application, hack or reverse engineer the server, leak or change source code or application data, build a separate server or website without being granted special rights by the company. An act of impersonating the company by arbitrarily changing or stealing a part of

(14) Posting articles or sending e-mails by impersonating or impersonating an employee or operator of the company, or stealing someone else's name

(15) Acts of using the service for the purpose of profit, sales, advertising, political activity, illegal election campaign, etc. without the consent of the company

(16) Acts of disposing of games, characters, accounts, game items, game money, etc. for a fee (transferring, selling, etc.) or making them an object of rights (providing collateral, lending, etc.)

(17) Acts of inducing or advertising the act of subparagraph 16

(18) Acts that violate other public order and morals, illegal, unfair acts, and related laws

2. Members are obliged to frequently check and comply with notices on the company's website, official cafe or application, and amendments to these terms and conditions, and must not violate related laws or engage in other acts that interfere with the company's business.

3. The member is responsible for managing the member account, and it should not be used by a third party. If the company complies with the "Open Market Mobile Content Payment Guidelines" and recommendations of the Korea Communications Commission and the payment policy of the open market operator, the member cannot claim refund or compensation from the company for the use and payment of a third party.

4. The company shall provide specific details of the acts falling under paragraphs 1 and 2 and any of the following subparagraphs. The type can be determined in the operation policy, and members are obligated to comply with it.

(1) Restrictions on member's account name and nickname

(2) Restrictions on chat contents and methods

(3) Restrictions on the use of bulletin boards

(4) Restrictions on how to play the game

(5) Other matters deemed necessary by the company for service operation within the scope that does not infringe on the essential rights of members to use the service

5. The company may change the service operation policy from time to time, and if the service operation policy is changed, it will be notified in advance.

Article 14 (Provision and Suspension of Service)

1. The company starts the service from the moment the member approves the use of the service. However, for some services, the service may be provided from the specified date according to the needs of the company.

2. When a member uses the service using a temporary account (Guest ID), if the application is deleted from the terminal or if the terminal is replaced (changed), paid contents and service use records may be deleted. We recommend that you use the service. When a user uses the service with a temporary account (Guest ID), the company notifies this information in advance at the time of the first service use, and the company is not responsible for any damages to the user caused by deleting the application or replacing the device.

3. If you download applications or use services through the network, you may incur a separate fee set by the mobile carrier you subscribed to. In addition, all or part of the content may not be available in case of terminal change or overseas roaming, and background work may be performed in the case of downloaded and installed applications or services used through a network. In this case, additional charges may be incurred to suit the characteristics of the terminal or mobile carrier, and the company is not responsible for this.

4. The company provides the service 24 hours a day, 7 days a week, unless there is a special problem in business or technology. However, if necessary for operation, such as regular system inspection, server expansion and replacement, addition of new service contents, various bug patches, and replacement to a new service, the use of the service may be temporarily suspended for a certain period of time. In this case, the company notifies the content and time in advance on the company's website or official cafe.

5. The company may restrict or suspend all or part of the service in the following cases.

(1) When it is necessary to respond to electronic infringement accidents such as hacking, communication accidents, abnormal game usage behavior of members, and unexpected service instability

(2) In case the provision of services is prohibited by methods such as limiting the specific time or number of times in the relevant laws, government policies, and company operation policies

(3) When it is impossible to provide normal services due to natural disasters, emergencies, power outages, service facility failures, or excessive use of services

(4) In case of unavoidable circumstances due to construction such as maintenance of service facilities

(5) In case of serious business necessity of the company, such as division of the company, merger, business transfer, business abolition, deterioration of the service revenue, etc.

(6) In case the service cannot be provided due to other circumstances of the company

6. In the case of Paragraph 5, the company may suspend the service without prior notice. In this case, the company may notify the fact on the initial screen of the game or the game service homepage.

7. In the case of Paragraphs 3 to 5, the company may terminate all or part of the service according to technical and operational needs, and may terminate the provision of the service by notifying it on the website 30 days in advance. However, if there are unavoidable circumstances that cannot notify in advance, notice may be given afterward.

8. If the company terminates the service in accordance with paragraph 6, the member cannot claim damages for free services and paid services that do not have a period of use.

9. The company is not responsible for any damages incurred by members in connection with the use of free services provided by the company. However, the case of damage caused by the intention or gross negligence of the company is excluded.

10. The company compensates for the suspension or failure of the paid service provided by the company in accordance with the following subparagraphs, and the member cannot claim a separate compensation for damages from the company.

(1) If the service is stopped or a failure occurs continuously for more than 4 hours a day (cumulative time) without prior notice due to reasons attributable to the company, the service time equal to twice the service suspension or failure time is extended free of charge only for flat-rate services do.

(2) If the company notifies the service suspension or failure in advance for reasons such as server maintenance, but the service suspension or failure time exceeds 10 hours, the service time is extended free of charge for the flat-rate service only.

(3) In the case of a paid service that cannot extend the usage time, the company compensates for the suspension or failure of the service with an equivalent paid service, cash item, etc. at the company's option.

Article 15 (Service Contents and Changes)

1. Members may use the game services provided by the company in accordance with these terms and conditions, operating policies and rules set by the company.

2. The company has comprehensive authority for the production, change, maintenance and repair of the game contents created by the company, and takes necessary measures to maintain order and game quality of the service.

3. If there are significant reasons such as division, merger, business transfer, deterioration of revenue of the service, maintenance of game performance, technical and operational necessity, etc. You can change it. Changed service contents and date of provision will be notified separately through the company website or official cafe.

4. The company may modify, suspend, or change some or all of the services provided free of charge according to the company's operating policies and operational needs, and there is no separate compensation for members unless there are special provisions in related laws.

5. The company is not responsible for any problems arising from the change or suspension of the service, unless the reason for the change or suspension of the service is the intention or gross negligence of the company.

Article 16 (Provision and Posting of Information)

1. The company may use the user information provided through the platform operator and/or the app store operator or request additional information from the user, and the collected or provided user information will not be used for purposes other than those specified in the privacy policy. In addition, users may refuse to provide user information or additional information through platform operators and/or app store operators.

2. The company may post advertisements on the service, and the user agrees to the advertisement displayed when using the service.

3. The company does not bear any responsibility for any loss or damage caused by the user's participation in, communication, or transaction in the advertisement in Paragraph 2.

4. The company may send the advertisements in Paragraph 2 to users by using terminal notifications (push notifications), etc., and may reject reception at any time if the user does not want it.

Article 17 (period of purchase and use of paid content, etc.)

1. Members may purchase paid content according to the payment operation policy of each app store operator according to the type of terminal using the service, and there may be differences in the payment amount due to differences in the payment policies. In addition, the purchase price for paid content is charged according to the method and policy set by the mobile carrier, platform operator and/or app store operator linked to the app store operator, and the payment method also follows the operator's policy.

2. Paid content purchased by the member from the service can be used only on the terminal where the service application has been downloaded and installed.

3. The period of use of the paid content purchased by the member is basically one year, and when this period has elapsed, the user loses the right to use the paid content. It depends on the period of use. Members can only use paid content in their own account, except in the methods set by the company and notified separately, and cannot transfer, rent, sell, or exchange money to a third party.

Article 18 (In-App Payment)

1. The application includes an in-app payment function for purchasing paid content.

2. Members must prevent third-party in-app payments by using the password setting function of the terminal or the password setting function provided by the app store operator. In accordance with the "Payment Guidelines", the modules and libraries for in-app payment that have been applied with the authentication procedure provided by the open market are applied to the application.

3. The company does not take any responsibility for in-app payment by a third party caused by the member not using the in-app payment prevention function, etc. or the member's negligence of exposing the password.

4. If a member subscribes to a mobile carrier's youth rate plan and makes an in-app payment on the terminal, the content is deemed to have the consent of the legal representative.

5. Members are responsible for faithfully paying the In-App payment amount.

6. The payment limit may be granted or adjusted for each payment method according to the company's policies and the policies and policies of the payment companies (mobile carriers, app store operators, etc.).

Article 19 (Withdrawal of subscription and refund, etc.)

1. In the case of paid content purchased by a member, the subscription can be withdrawn (cancellation of purchase) without a separate fee within 7 days from the date of purchase or the date of availability of paid content. However, for paid content with similar characteristics, such as paid content that has already been used or considered to have been used at the time of request for withdrawal of subscription, withdrawal of subscription (cancellation of purchase) may be limited. In this case, the company decides to take measures in accordance with the relevant laws, such as notice when a member purchases the paid content.

2. In the event that the purchased paid content cannot be used due to reasons attributable to the company, the same paid content cannot be used. A full refund will be provided regardless of the contract date (purchase date).

3. Refunds are processed according to the refund operation policy of each app store operator used by the user, and detailed refund application procedures follow the operation policy of each app store operator. In addition, if the refund is completed, the paid content in the service is reflected by deducting the amount of the refund.

4. In case of conversion to free content through paid content, if the basic unit that can be purchased within the service is damaged due to use in whole or in part, accept on the screen related to sending/receiving paid content such as message box and/or gift box If there is a reason that can be regarded as the user's use of paid content, such as when the user has gone through the consent process, etc., it is considered that the user has expressed his/her intention to use it, including cases where the purchase was made through another person differently from the user's intention.

5. No refunds will be given for paid content acquired by the member through service use or gift from other users, content acquired through company events, etc., or free content, not through in-app payment, where normal purchase history is recorded.

6. The company takes measures so that the exercise of rights such as withdrawal of subscription is not hindered, such as by indicating that subscription withdrawal is restricted prior to in-app payment for paid content for which subscription withdrawal is restricted. If the company does not take such measures, the user may withdraw the subscription despite the reason for the restriction on withdrawal of the subscription. However, withdrawal of subscription is limited in the following cases.

(1) In the case of paid content that starts to be used immediately after purchase or is immediately applied to the service

(2) If the additional benefits are used after purchasing paid content with additional benefits

(3) When a part of paid content sold in a bundle (package type) is used

(4) In the case of opening a capsule-type/probability-type paid content that can be viewed as use or whose utility is determined upon opening

(5) In case that part of the paid content is used or it is difficult to resell it after time has passed

7. If a minor purchases paid content through in-app payment without the consent of their legal representative, the minor or their legal representative may cancel the in-app payment. However, cancellation is limited when the minor's In-App payment is within the scope of the property permitted to be disposed of by the legal representative or when the minor uses sorcery to believe that he or she is an adult. Whether the paid content buyer is a minor is judged based on

the holder of the payment method such as the terminal or credit card where the in-app payment was made. If you request a cancellation of payment by a minor, you must submit documents proving the minor and legal representative according to the company's needs.

8. In-app payment follows the payment method provided by the open market operator. Therefore, if an overpayment occurs during the in-app payment process, in principle, you should request a refund from the open market operator. However, if possible according to the policy and system of the open market operator, the company may request the open market operator to perform the necessary refund procedures.

9. In principle, payment cancellation and refund are not possible for in-app payments made through the gift-giving function, except when there is a defect in the purchased paid content. If there are defects in paid content, refunds are still available to users who sent gifts.

Article 20 (Termination of contract and suspension of service use, etc.)

1. If a member does not want to use the service at any time, he or she may cancel the contract of use through the customer center or withdrawal from the service.

2. If a member applies for withdrawal from the service, the service cannot be used for two weeks after the application for withdrawal, and all content information (including service use records) held by the user will be deleted.

3. When the service use contract is terminated (withdrawn), the company deletes service use records, paid and free contents, etc. without delay. Therefore, the user must request a refund of the paid content before the service use contract is terminated (withdrawn). However, when a member applies for cancellation (withdrawal) of the service use contract, the company deletes the service use record after the grace period (14 days from the date of application) expires in order to prevent damage caused by manipulation errors, etc. (withdrawal), and the user may withdraw the application for termination (withdrawal) of the service use contract at any time within the grace period.

4. If a member violates Article 13 or the service operation policy, the company may terminate the contract of use or restrict the use of the service by setting a period.

5. Members may file an objection to the service use restriction pursuant to Paragraph 3 according to the procedures set by the company, and the company will immediately resume using the service if it is determined that the user's objection is justified.

6. The company is not responsible for compensating for damages suffered by users due to service use restrictions if the service use restrictions in accordance with paragraph 3 are justified.

7. The company may limit the method of use, time of use, number of times, etc. to prevent excessive immersion in the service of the member, and may apply the user protection program according to the degree of the user's excessive immersion in the service. If the member refuses to apply the user protection program, the company may stop providing the service regardless of the member's will.

Article 21 (Restrictions on Use as Provisional Measures)

1 The company may suspend the user's use of the service until the investigation into the issues falling under each of the following subparagraphs is completed.

- (1) When a legitimate report is received that the user account has been hacked or stolen
- (2) When it is reasonably suspected as an illegal program user, workplace, etc.
- (3) In other cases where provisional measures for the account are necessary for reasons similar to the above

2. In the case of Paragraph 1, after the investigation is completed, the company extends the period of use of paid content in proportion to the period of service use. However, this is not the case if it is found to be an illegal act pursuant to Paragraph 1.

Article 22 (Compensation for Damages)

1. The member shall compensate the company for any damage caused to the company by violating the obligations of these terms and conditions or if the member inflicts damage to the company while using the service.

2. In the event that the company receives various objections, including claims for damages or litigation, from a third party other than the member due to illegal acts or violations of these Terms and Conditions in the course of using the service, the member shall use the company at his own risk and expense. Indemnification must be made, and if the company is not indemnified, it is responsible for compensating the company for any damage caused by it.

Article 23 (Immunity)

(1) The company is exempted from liability if it is unable to provide the service due to wartime, incident, natural disaster, national emergency, technical defect that is difficult to solve, or other force majeure reasons.

(2) The company is not responsible for any interruption/interference in use of the service due to reasons attributable to the user, and the company is not responsible for any damage to the user as a result of the key telecommunication service provider suspending or not providing the telecommunication service normally. are exempted.

(3) The company is exempted from liability in the event of service suspension or failure due to unavoidable reasons such as repair, replacement, regular inspection, and construction of service facilities that have been announced or urgently performed in advance.

(4) The company is not responsible for the members not getting the expected score or ranking by using the service, and the company is exempted from liability for damages caused by the selection or use of the service.

(5) The company is not responsible for any disadvantages and loss of information that members get from changing their personal information (including user accounts).

(6) The company is not responsible for any problems arising from the member's terminal environment or for any problems caused by the network environment that is not attributable to the company.

(7) The company is not obligated to intervene in disputes between members or between members and third parties through the service, and is not responsible for any damages resulting from this.

(8) Among the services provided by the company, free services and contents are excluded from compensation for damages. However, the case of damage caused by the intention or gross negligence of the company is excluded.

Article 24 (Attribution of Copyright, etc.)

1. Copyrights and other intellectual property rights for content are owned by the company.

2. Members may copy, transmit, publish, distribute, broadcast, or other methods for profit-making purposes, without prior consent of the company or the provider, of information obtained by using the service provided by the company, whose intellectual property rights belong to the company or the provider. You must not use it as a website or allow a third party to use it.

3. Members shall include communications, images, sounds, and all materials and information, including text of conversations that are displayed on the Service or uploaded or transmitted by users or other users through the game client or service in connection with the Service (hereinafter referred to as "User Content"). Allows the company to use in the following ways without restrictions on the period and region of use. However, the company cannot sell, rent or transfer the user content without the prior consent of the user who created it.

(1) Use of user content for publication, reproduction, performance, transmission, distribution, broadcasting, etc.

(2) Use in methods such as editing, changing, and creating derivative works of user content

4. If the company determines that the postings or postings in the service posted or registered by the user fall under the prohibited acts stipulated in Article 10, the company may delete, move, or refuse registration without prior notice.

5. Users whose legal interests have been infringed by information posted on bulletin boards operated by the company may request the company to delete the information or publish rebuttals. In this case, the company will promptly take necessary measures and notify the applicant.

6. Paragraph 3 is effective while the company operates the service and continues to apply even after membership withdrawal.

[Addendum]

(Effective Date) This Terms and conditions are effective from November 2, 2023.